

GPSC GROUP SUPPLIER SUSTAINABLE CODE OF CONDUCT



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Objective

Global Power Energy Public Company Limited and its affiliates or the GPSC Group are committed to sustainable business practices coupled with good social, community and environmental governance, and value supply chain management as a critical part of supporting the GPSC Group to achieve its productive commitment.

"GPSC Group Supplier Sustainable Code of Conduct" is therefore set up for partners to use as a guideline or application in the management of ethical operations, social and community responsibility, care for the health and safety of employees and the sustainable management of related environmental aspects. GPSC Group drives suppliers to have a supplier sustainable code of conduct/procurement policy in place for their own suppliers to create sustainable practices across the value chain.

Operations to comply with the sustainable marketing practices of the partners of the GPSC Group

1. Business Ethics Guidelines

Business ethics refers to the standards of business practices, production of goods, use of services, and distribution in order to obtain a fair return on investment. All parties, whether producers or consumers, owners, shareholders, associates, executives, service providers, governments, and society, all have a common business relationship.

Business ethics is therefore one of the essential components of the production, provision, or distribution of business operations. Producers or service providers who are ethical in business operations can be trusted to conduct business that is fair to all and conducts business in a sustainable manner.

An overall approach that business operators can take to business ethics, including:

- (1) Prepare a publication outlining the preferred practices or codes of conduct, what is unacceptable or unethical, in writing with a clear example.
- (2) Arranging for training sessions and seminars regarding business ethics for management or chief level staff members and informing

- each individual, as well as each department to encourage their subordinates to adhere to these guidelines.
- (3) Setting up a committee to monitor operations in order to correct the code of conduct should any violations take place. Any such matter will then be brought into consideration by this committee to find a way to adjust, modify and take necessary actions should any such cases appear.
- (4) Providing a reward system for those with suitable behavior in the organization. On the other hand, imposing penalties for those who violate the rules in a way, where transparency is prioritized to allow for all employees to be well informed of such cases.
- (5) Learn more about the policies related to good governance and the Code of Business Conduct at https://www.gpscgroup.com/en/cg/good-coporate-governance-policy-and-code-of-conduct

Subtopic of business ethics include:

1.1. Business Integrity

GPSC suppliers must conduct their business in strict accordance with ethics and without corruption, anti-competitiveness, bribery, or any illegal business. Should it come to light that any GPSC supplier has conducted any wrongdoings, their contract will be terminated and GPSC will not be responsible for any damages incurred to the supplier or other individuals, due to the termination of said contract. Suppliers may also be subject to legal action.

Examples of service management or practice			
Compliance	Non-compliance		
 ✓ Conduct business based on honesty, good ethics, and morals and in such ways that are not opposed to the law ✓ Convey the values, policies and procedures that are to be guidelines for employees to utilize in carrying out every activity correctly and ethically in business operations 	 Taking advantage of customers, for example, by adultering products, counterfeiting products or delivering products that are lower in standard than agreed upon, hoarding products to artificially raise prices, trading for excess profits, etc. Providing inaccurate or misleading information that cause 		
	misunderstandings		

Examples of service m	anagement or practice
Compliance	Non-compliance
 ✓ Staff performance is monitored by supervisors and will be review by top management ✓ Consideration of joining the Private Sector Collective Action against Corruption (CAC) ✓ Has established an anti-corruption and anti-competitiveness policy, including refraining from giving and receiving any other benefits ✓ Participating in free market competition activities with fair game condition which is not lead to monopolistic or oligopolistic practices 	 Offering or giving any compensation both in monetary and nonmonetary forms to benefit oneself or to persuade individuals in any decision-making processes Conducting the activities that can result in collusion with potential competitors, with the purpose of limiting the effects of market competition, such as, cartel activities, price fixing, anti-trust activities, and anti- competitive mergers or acquisitions

1.2. Confidentiality

Suppliers of GPSC Group must prevent the leakage of GPSC confidential information, have established system to align with Personal Data Protection Act (PDPA) and Sensitive Personal Data management, and must not use the information for illegal purposes and/or for personal gain and/or commercial benefits.

	Examples of service m		gement or practice	
	Compliance		Non-compliance	
✓	Implement policies and	×	Disclosing commercial data or work	
	communication for employees in the		from client without consent or using	
	company to keep customer		these for illegal purposes and/or	
	information secured		personal gain and/or for one's own	
✓	Usage of a document storage		business interests	
	system to protect various client's	×	Not complying with Confidentiality	
	confidential information		Agreement (CA)	
✓	Established guidelines, mechanisms,			
	or regulatory measures regarding			
	the protection of personal			
	information that include the			
	collection, use, or disclosure of			
	personal information			

1.3. Corporate Social Responsibility

Suppliers of GPSC Group must demonstrate their involvement in the development of social responsibility. Along with business operations, suppliers should be caring for the environment in the community and society as a whole under the principles of ethics, and have good corporate governance, consider and act continuously regarding the role of the business organization. Suppliers need to have a clear plan to comply with society's expectations voluntarily. The management and all personnel in the organization play a role in various activities seriously, effectively, and productively.

	Examples of service m	ana	gement or practice		
Compliance			Non-compliance		
√	Existence of a process to listen to the opinions of the stakeholders, which would cover all levels of	*	Conducting business in consideration of one's own business interests regardless of the impact		
✓	relevant stakeholders Preventive and corrective measures are taken to prevent and address the social and environmental impacts resulting from various organizational processes	*	on the community or society Not listening to complaints from the community or society		
✓	Proactive Community Engagement				

1.4. Conflict of Interest

Suppliers of GPSC Group must notify in writing if any conflict of interest is found between the supplier and GPSC, both in terms of the entity and its representatives.

	Examples of service m	ana	gement or practice
	Compliance		Non-compliance
✓	There should exist a clear conflict of	×	Suppliers have a personal
	interest management process, such		advantage/disadvantage with GPSC
	as preparing a document detailing		and such influences may affect their
	the conflicts of interest that have		decisions or could cause them to
	arisen or arranged for an audit by a		act without fairness
	third party		
✓	The person responsible for notifying		
	the GPS Group is designated if any		
	conflict of interest is found between		
	the GPSC Group and its suppliers		

2. Human Rights Guidelines

Human rights refer to basic rights that are given with birth and are the right for each to possess continually, regardless of the jurisdiction, ethnicity, and religion of an individual. Such rights should remain equal to allow for dignity in living, equal opportunities in learning and development of any individual's full potential and creativity.

GPSC suppliers must respect labor rights and treat labor fairly, in accordance with international standards with the following guidelines:

2.1. Freedom of labour

GPSC suppliers will not use force or unwilling labor because of coercion by applying penalties to work or provide that service.

Examples of service m	anagement or practice	
Compliance	Non-compliance	
✓ A process for outsourcing employees should exist with transparency in which there is no	 Forced labor, which is a non- voluntary work of the concerned person 	
forced or unwilling labor ✓ Monitoring, improving, and organize fairly employment process, contract, and termination process	 Seizure of various identification documents of employees with the company Not allowing workers to freely 	
✓ Having employee operational policies that do not limit the freedom of the employee	resign from work	
✓ Respect the legal rights of employees to join or not join any associations, unions, federations		

2.2. Freedom of associations and collective bargaining

GPSC suppliers will respect their employees' right to form, join groups, including trade unions and independent labor unions, and run their own organizations without prior authorization or interference by the state or any other entity to protect their interests and negotiate with employers.

Examples of service m		ana	gement or practice
	Compliance		Non-compliance
✓	Having the freedom of associations and collective bargaining issues in the labour practice policy for promoting fair and respectful working conditions for employees Commitment to promoting freedom	×	Obstructing workers from forming of labor unions and engaging in collective bargaining, and using physical violence, threats, and other illegal tactics to intimidate union leaders and suppress union activity
·	of association and collective bargaining for workers in its supply chain.		readers and suppress union activity
✓	Supporting workers' right to form and join unions, and engaging with independent labor unions in countries where the organizations exist.		
•	Promoting worker representation and voice, including its engagement with labor unions and the development of governance structures for collective bargaining		
✓	Establishing grievance mechanisms for workers to raise concerns, and educating workers on their rights to freedom of association and collective bargaining		

2.3. Child Labor

GPSC suppliers must not employ child labor under the legal age and in accordance with the core labour standards of the International Labour Organization (ILO). Suppliers should not allow children or individuals under the age of 18 to work at night or in any dangerous locations.

	Examples of service m	gement or practice	
	•	I	
	Compliance	Non-compliance	
✓	Those directly related to	×	Hiring of individuals under the legal
	employment are aware of the		age
	regulations and laws regarding child	×	Permitting of child employees to
	labor of the country		work in various types of prohibited
✓	Should a child employee be utilized,		conditions
	there must exist a hiring process		
	that is to be explicitly used		

	Examples of service management or practice		
	Compliance	Non-compliance	
✓	Implementation of regulations and		
	defining the scope of work that		
	child laborers are unable to perform		

2.4. Compensation and Benefits

GPSC suppliers will pay wages and offer benefits that employees are entitled to by law in an accurate and fair. The wage received by workers must not be less than the minimum wage as specified by law and should also include compensation, as well as other rights and benefits that labor workers should receive according to the law.

	Examples of service m	ana	gement or practice
	Compliance		Non-compliance
✓	All employees are not paid less than	×	Paying employees below the
	the minimum wage according to the		minimum wage specified by law
	law of the country in which the	×	Allowing employees to work part-
	supplier operates		time by not paying overtime at the
✓	Employees are paid overtime		rate required by law
	according to the law of the country		
	where the supplier operates. If there		
	is no law set, then the wage		
	payment should not be less than the		
	hourly wage of the employee		
✓	Established a process to record the		
	working hours of employees		
	correctly, as well as a periodic		
	review of this process, in order to		
	calculate wages properly		
✓	There exists a process to notify		
	employees of wage estimation		
	methods, including the distribution		
	of wages that employees receive in		
	an appropriate form, such as salary		
	slips, etc.		

2.5. Working Hours

GPSC suppliers must not permit employees to work longer than set by the law. This includes normal working hours, working overtime and working on holidays.

	Examples of service m		gement or practice
	Compliance		Non-compliance
✓	A clear mandate of specified normal	×	Employee's working hours per
	working hours including the start		week, including overtime hours
	time and the end time for all		exceed the legal limit
	employees, with the duration not		
	exceeding the time prescribed by		
	the law for each type of work.		
✓	A process exists to notify		
	employees in advance regarding		
	the need for employees to work		
	overtime		
✓	Leave days, rest days, vacation		
	days and so on are provided as		
	required by law		
✓	There exists a mechanism to		
	monitor the operation time of		
	employees		

2.6. Non-Discrimination

GPSC suppliers will provide fair treatment to employees by not discriminating in regard to employment, compensation, company training attendance, promotions and dismissals due to their gender, religion, race, nationality, color, age, marital status, political opinion or disabled people, etc.

	Examples of service m	ana	gement or practice	
	Compliance		Non-compliance	
✓	Having a policy which is necessary	×	A stipend or other benefits differ	
	for the equal treatment of		according to gender, race, color,	
	employees in contracts		religion, age, marital status,	
✓	A process for employees to directly		expectant mother, political opinion,	
	report to management in cases of		or disabled persons, etc.	
	unfair practices should exist, which			
	would not be limited to only the			
	supplier's work area, but would also			
	extend to other areas of work, in			
	which employees operate			
✓	Periodic communication to staff			
	members regarding equal treatment			
	should exist			
✓	In the recruitment process, the			
	characteristics of the applicant are			

Examples of service management or practice			
Compliance	Non-compliance		
determined according to the professional ability one each individual, more so than their			
personal characteristics			

2.7. Dismissal

GPSC suppliers must initiate each step in the dismissal procedure in accordance with labor laws and issue compensation to the employee without unjustified cancellation of a contract, unless there is clear evidence that the termination of the employment contract is abide by law and affects the employee's performance.

Examples of service management or practice				
Compliance	Non-compliance			
✓ Prior to employment termination, a notice should be given and pay	 Unjustified dismissal of an employee 			
compensation undertaken as				
required by law				

2.8. Humane Treatment

GPSC suppliers must respect employees' rights while prohibiting physical, verbal, and mental abuse, including threats or any manner of intimidation in accordance with necessary standards.

	Examples of service m	ana	gement or practice
	Compliance		Non-compliance
✓	Various aspects regarding	×	Intimidating or punishing an
	harassment in the operational		employee through use of abuse or
	policies should exist that are clearly		coercion
	promulgated		
✓	An employee penalty record exists		
	along with a review of the		
	information regarding punitive		
	measures taken to assess whether		
	these have been implemented		
	appropriately, in order to avoid		
	measures such as discontinuation or		
	reduction of wages		

	Examples of service management or practice					
	Compliance	Non-compliance				
✓	Clear communication of policy					
	guidelines and appropriate					
	employee practices should exist					

3. Occupational Health and Safety

GPSC suppliers must provide a safe and hygienic work environment in accordance with the law or regulations related to employees and should continue to improve on doing so with the guidelines being as follows:

3.1. Safety and the working environment

GPSC suppliers must provide an appropriate working environment with the correct standard in occupational health and safety, which must include informing employees regarding the dangers that may arise from work and must also assess risk control, by using safety equipment in accordance with the engineering control and management standards, as well as proactive protection measures, while also performing safe work procedures. If adequate control for safety is unable to be achieved, suppliers must provide personal protective equipment to employees and no impeachment or punishment should follow if the employee were to make complaints regarding safety.

Non-compliance Employees do not understand the risks of safety in their working environment.
risks of safety in their working
Employees work within risky area without personal protective equipment or having inadequate safety equipment No system or process to investigate serious incidents Allowing staff, employees, or contractors to work in a risky area without permission or not in accordance with the rules of the organization

	Examples of service m	anagement or practice		
	Compliance	Non-compliance		
✓	A process exists for inspecting and repairing equipment or tools to maintain their perfect condition for them to be used in daily operations to a safe degree	Performing operations in risky areas while disregarding specified operating procedures, which may have arisen to save time or for the sake of convenience, etc.		
✓	Managing incidents should be done in a process (accidents and near accidents) are to be reported upon occurring. Investigating the cause is to be followed to set new measures in preventing potential future recurrences	 Having awareness of broken machinery, but continuing utilization without notifying the person responsible 		

3.2. Security and Emergency Preparedness

GPSC suppliers will select contractors for security services and ensure strict safety supervision. GPSC suppliers must be prepared to handle emergency situations and must notify their assessment of the situation appropriately to employees to reduce any potential negative impacts such as emergency reporting, alarm and evacuation plans, employee training.

Examples of service n	nanagement or practice	
Compliance	Non-compliance	
✓ In compliance with the laws or regulations relating to emergency management as a minimum required by the laws of suppliers' country of operation ✓ Permanent employees are trained regarding what actions are to be taken in emergency situations ✓ Employees/contractors are aware of and act in accordance with the regulations of the organization ✓ Employees are to be educated regarding specific procedures in emergency situations and other knowledge areas related to general operations of their work, such as basic firefighting training and raising of security awareness	 Employees lack understanding of numerous emergency response plans and upon incidence occurrences, are not able to act appropriately, which may lead to lives, the property or reputation of the organization to become negatively affected Employees are not aware of the meaning behind different alarm levels and procedures to be undertaken at these various levels Inadequate number of equipment used to help prevent potential hazards from occurring 	

Examples of service management or practice					
Compliance					Non-compliance
✓	Periodic	emergency	drills	are	
	conducted	d			

3.3. Occupational health, Injury and Work-related illnesses

GPSC suppliers must provide hygienic facilities for their employees and conduct proper maintenance, while also implementing measures and systems to manage, monitor and report work related injuries/illnesses. This should include reporting of near accidents, as well as reporting substandard working conditions or practices.

	Examples of service m	ana	gement or practice
	Compliance		Non-compliance
✓	Conduct employee health check-	×	Employees working with hazardous
	ups based on certain risk factors at		chemicals without wearing personal
	least once per year		protective equipment
✓	Arrangement of the work	×	Employees work full days (8 hours)
	environment conducive to work by		in noisy areas exceeding 90 dbA
	using appropriate lighting, noise		without wearing personal protective
	levels, dust, ventilation, etc.		equipment
✓	Adequate personal protective	×	No ventilation in work areas
	equipment for employees is		exposed to hazardous chemicals,
	ensured in accordance with the		such as in the form of ventilation
	relevant risk factors		fans or exhaust hoods
✓	Establishing a way for employees to		
	report injuries/illnesses from work,		
	which include reports of near		
	accidents and substandard work		
	conditions/practices via completing		
	forms or usage of electronic		
	systems		

4. Environmental management

GPSC suppliers will comply with laws, regulations, and environmental standards and will also strive for continuous development in terms of complying with various requirements related to the environmental aspects of goods and services delivered to GPSC in accordance with management guidelines. The general practices for environmental issues are as follows:

Examples of service ma	anagement or practice
Compliance	Non-compliance
✓ Periodic internal or external audits of the environment should be carried out and proceeded as required under the laws, regulations, or policies of the	 Existence of an environmental management system within the organization, but such system is not put into practice Employees lack of understanding of
supplier ✓ Regular inspection of new legal environmental requirements and implementation should follow in accordance with the law ✓ Proper management of any potential additional environmental issues identified by GPSC regarding the products or services delivered to GPSC	the various environmental issues and risks in respect to their duties * Incomplete or incorrect environmental factors measurement

The specific guidelines for environmental issues are as follows:

4.1. Establish measures to prevent and reduce environmental impacts

Establish measures to prevent and reduce the environmental impact of production, service, and transportation processes, covering the pre-operational, operational, and post-operational phases, based on Pollution Prevention principles, such as reducing waste generated, discharging wastewater and air pollution, as well as the efficient use of natural resources and energy.

Examples of service ma	anagement or practice
Compliance	Non-compliance
✓ Executives show commitment to increasing energy efficiency and environmental management throughout the life cycle of the product/service, while also communicating this to other staff members for their acknowledgment	Contractors being allowed to work without being informed of various environmental issues Procurement (e.g. transportation services) or purchase of raw materials with regard to price only
✓ Implementation of an environmental risk assessment throughout the life cycle of the product/service and usage of appropriate management plans	

Examples of service management or practice		
Compliance	Non-compliance	
✓ A project to increase energy		
efficiency should be carried out and		
the results of this should also be		
evaluated		

4.2. Solid Waste and Hazardous Waste

GPSC suppliers will identify, analyze, and control waste and hazardous waste caused by the production or operational processes prior to these being released into the outside environment.

	Examples of service management or practice			
	Compliance		Non-compliance	
✓	Waste disposal inspections are	×	Carry out the disposal of hazardous	
	performed, which are in line with		waste into the external environment	
	legal requirement		without conducting proper waste	
✓	Identification of various types of		management processes	
	waste within the organization is	×	Complaints regarding unpleasant	
	conducted		smells from neighboring	
			communities due to various types of	
			waste	

4.3. Water Pollution

GPSC suppliers will monitor, control, and treat wastewater caused by various production and operational processes by utilizing sanitation systems before it is released into the external environment.

	Examples of service management or practice		
Compliance		Non-compliance	
✓	Periodic inspections and	×	Wastewater treatment systems are
	maintenance of wastewater		interrupted, which are accompanied
	treatment systems are conducted		by a lack of maintenance operations
✓	Measuring various water supply	×	There are surreptitious attempts of
	indexes with certified laboratories		releasing wastewater into the
	in a scheduled manner		external environment without prior
✓	Management plans for the handling		appropriate treatment
	of toxic chemicals in the form of	×	Water pollution complaints from
	liquid spills should exist		neighboring communities

4.4. Air Pollution and Greenhouse Gases

GPSC suppliers will identify, monitor, control and treat waste emissions and combustion products in the production, as well as the operational processes before these are released into the external environment. There should also be a determined attempt at reducing greenhouse gases using various mechanisms

Examples of service management			gement or pract	ice
Compliance		Non-compliance		
✓	Thorough and appropriate	×	Occurrence o	of complaints from
	maintenances are performed for air		neighboring co	mmunities regarding
	pollution control systems		air pollution	
✓	Implementation of processes for			
	measuring air indexes as required			
	by law, which management must be			
	aware of			
✓	Various projects carried out with			
	the determination to reduce			
	greenhouse gases, such as through			
	increasing energy efficiency,			
	greenhouse gas accounting, etc.			

4.5. Contaminated Soil and Underground Water

GPSC suppliers will take action in consideration to the risk of soil and underground water contamination during the production/service processes, while also implementing the appropriate management measures.

	Examples of service management or practice		
Compliance		Non-compliance	
✓	Performing risk assessments of	×	Complaints filed by neighboring
	general operations, which may		communities regarding the quality
	affect soil and underground water		of underground water
	followed by implementing the	×	Contamination of nearby water
	appropriate risk management		sources not having originated from
	measures of such		surface or sewage water
✓	Existence of measures to control	×	Storage of hazardous chemicals or
	any potential leakage of various		waste in areas at risk of
	harmful substances into the soil		contaminating soil and underground
	surface		water

	Examples of service management or practice		
	Compliance	Non-compliance	
✓	Implementation of measures to		
	inspect the leak of underground		
	storage tanks		

4.6. Biodiversity, no deforestation, or land conservation

GPSC suppliers must preserve, protect, and are encouraged to promote natural habitats including biodiversity, forestry and land. Suppliers should conduct biodiversity risk assessment, set targets to offset any losses (no net loss) or aim to achieve a net positive impact on biodiversity. It is prohibition of supplier whose operations are in sites containing globally or nationally important biodiversity areas. Suppliers must apply the principles of mitigation hierarchy (avoid, minimize, restore & offset), especially, the operations that are in areas in close proximity to critical biodiversity. In case, there is an operation that has actual or potential impact on biodiversity, the suppliers must prepare management plan in place to ensure no net loss or negative impacts that might cause.

	Examples of service management or practice			
Compliance		Non-compliance		
✓	Conducting their operations	×	Conducting operation in the area	
	responsibly in all operational areas		that in close proximity to	
✓	Identifying actions to avoid,		biodiversity valuable or sensitive	
	minimize, restore and offset against		areas without avoiding or mitigation	
	adverse impacts to biodiversity and		plan	
	nature values	×	Non-complying biodiversity-related	
✓	Implementing an initiative for		regulations both internationally and	
	biodiversity conservation and		locally	
	restoration			

This is so that suppliers can adopt or apply this approach to the management and implementation of sustainable practices in accordance with the GPSC Group Supplier Sustainable Code of Conduct.